

ELECTRIC RATES DROP



An 8.9 percent rate reduction has been approved for Dominion Virginia Power residential customers.

With new rates adopted by the Virginia State Corporation Commission, a typical residential customer using 1,000 kilowatt-hours of electricity now pays approximately \$99 per month.

That rate will be in effect for the rest of 2010. In January, bills will be about \$103 per month.

A year ago, customers had been paying \$108.73 per month. The benefit totals about \$195 for a typical residential customer.

This includes a bill-reduction savings of \$153 and \$42 *with interest* for a refund of the interim base-rate increase that went into effect Sept. 1.

Refunds and other credits will go to customers in the form of bill reductions. Now, our base rates will not change until Dec. 1, 2013.

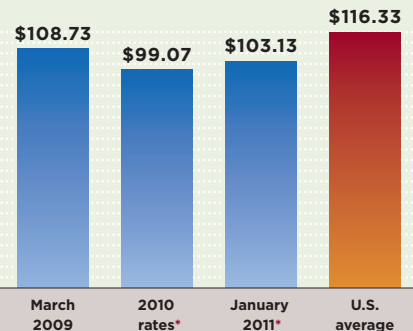
In all, our 2.3 million customers will realize \$726 million in bill savings in the coming years. Residential customers will continue to enjoy monthly electric rates below the U.S. average of \$116.33.

The new rates are based on an agreement by the company, the Office of the Attorney General, the commission staff and others.

The settlement provides both an 8.9 percent reduction in monthly bills and total bill-reduction savings of \$153.

Dominion Virginia Power

Typical residential monthly bill:
1,000 kWh/month



*The rates do not include the proposed conservation rider and potential future adjustments in pass-through fuel costs.



We have a new, easy-to-remember, toll-free number.

1-866-DOM-HELP

(That's 1-866-366-4357.) Or, you can visit www.dom.com.



Seedlings of learning

This year more than 21,000 Virginia school children will participate in *Project Plant It!*, the company's program that helps increase environmental awareness in schools.

One week before Arbor Day, those children will get a tree seedling to plant at home or in another special place.

In January, educators received a teacher's guide with a program brochure, lesson plans, worksheets and a DVD featuring Dominion foresters, who help care for trees along the company's rights-of-way.

Students will learn how trees help moderate climates, improve air quality, absorb carbon, harbor wildlife, prevent soil erosion and reduce energy costs.

The program is designed to enhance the classroom learning experience and increase comprehension of the state Standards of Learning in science.

If you are interested in *Project Plant It!*, please visit www.projectplantit.com.



Company volunteers help repack cereal provided to a food bank by the Dominion Foundation.

Save energy, save money

Now that the worst of winter is behind us, it is time to seal your home from air leaks and to insulate to help save energy.

Cold weather causes seals around doors and windows to shrink or crack. To check the seal, light an incense stick and move it around the edge of each door and window.

If the smoke moves horizontally, there is an air leak.

Insulate your attic, floors and crawl space.

Although insulation requires an up-front investment, that extra cushion between your living space and the outdoors pays for itself over time.



Simplify your life

- 1 Sign up for eBill and receive your bills electronically.
- 2 Sign up for bank draft, so that your payments are deducted automatically.
- 3 Sign up for budget billing and level your payments month to month.

For more information, please visit www.dom.com or call 1-866-DOM-HELP.

Magazine lauds Dominion

Corporate Responsibility Magazine has named Dominion one of the 100-best corporate citizens in the country.

By ranking 36th out of 1,000 companies on the Index, Dominion is in the top 4 percent of companies nationwide.

The companies are rated based on criteria that include its environmental ranking, employee relations, corporate governance, philanthropy and financial strength.

The complete 100-best list, along with the cover story that explains the methodology, is available at www.thecro.com.

For more information about Dominion, visit www.dom.com. To contact us, please write to:

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