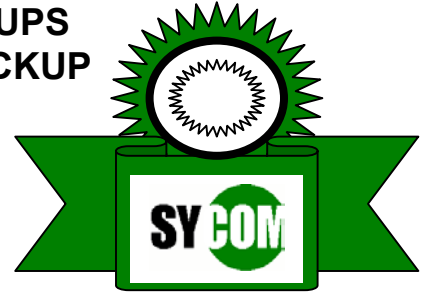


WARRANTY FOR SURGE AND UPS PRODUCTS WITH BATTERY BACKUP



Sycom warrants that the **Safe/Series**TM Transient Voltage Suppressor with Battery Back-up is free from defects in material and workmanship for the lifetime of the original purchaser. *The Battery is fully warranted for a period of 2 years.

This warranty becomes null and void upon the **Sycom** unit having been physically damaged from accidental or intentional misuse. If the product has been altered and/or tampered with, repaired, attempted to have been repaired, by any unauthorized repairman or where the application of an unspecified AC or DC over voltage is the cause of failure.

Protection Equipment Coverage

Sycom shall at its option replace or repair any equipment identified as connected to **Sycom** Units if damaged due to transient voltage surges (which will include lightning energy transients). **Medical and life support equipment is expressly excluded.**

1. The **Sycom** unit's failure is due to a recent transient voltage surge.
2. The **Sycom** Unit must have been installed according to **Sycom's** instructions and the described above at the date of damage to the equipment for which claim is being made.
3. The **Sycom** Unit must be returned to **Sycom** (with required documentation) for testing and found by **Sycom** to have been defective. Which defect is determined by **Sycom** to have resulted in damage to the equipment for which a claim is being made.
4. Deliver a written statement of the claimant's assessment and determination of the cause of alleged damage (**Sycom** provides a form).
5. The coverage provision set out above is independent of the homeowner's insurance policy. If the claimant has filed a claim with his/her insurer a copy thereof must be received by **Sycom**.

The coverage described above expressly excludes losses of any kind including incidental damage, consequential damage or loss of data and its limited strictly to the repair and/or replacement of equipment. The warranty and coverage is granted and accepted expressly in lieu of all other warranties, expressed and implied, including the warranty of merchantability and fitness.

Claim Procedure

The manufacture of the Product provides a toll free telephone number for filing of a claim. **Call 1-800-622-9904** in US or **1-800-451-9701** in Canada to obtain instructions and claim forms. Please leave your name, address and a telephone number where you can be reached by a factory representative.

Warranty terms and conditions Effective 8/10/98 Revised 3/16/00

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